

Vendor Information

AARP® Medicare Advantage Focus (HMO)

As a member of the plan you get additional supplemental benefits not covered by Original Medicare. To get the most out of your additional benefits choose a network provider. You can find network providers online. You can also call Customer Service to help you find a network provider, or you can request to receive a paper copy.

Please see Chapter 4 of the Evidence of Coverage for details about these additional plan benefits.

Before contacting any of the providers below you must be fully enrolled in the plan.

Benefit Type	Vendor Name	Contact Information
Hearing Exams	Plan network providers in your service area	1-866-550-4736, TTY 711 8 a.m. - 8 p.m. local time, 7 days a week www.myAARPMedicare.com
Hearing Aids	UnitedHealthcare Hearing	1-855-523-9355, TTY 711 8 a.m. - 8 p.m. CT, Monday - Friday www.uhchearing.com
Vision Care	Plan network providers	1-866-550-4736, TTY 711 8 a.m. - 8 p.m. local time, 7 days a week www.myAARPMedicare.com If you belong to a medical group or IPA, you may have to receive all vision care through them, please see the Provider Directory for more information and a list of medical groups and IPAs that are responsible for providing routine vision benefits.
Dental Services	UnitedHealthcare Dental	1-866-550-4736, TTY 711 8 a.m. - 8 p.m. local time, 7 days a week To find a provider go to: www.UHCMedicareDentistSearch.com
Routine Transportation (Limited to ground transportation only)	Plan network providers	1-866-550-4736, TTY 711 8 a.m. - 8 p.m. local time, 7 days a week www.myAARPMedicare.com If you belong to a medical group or IPA, you may have to receive your routine transportation through them, please contact Customer Service for more information.

Benefit Type	Vendor Name	Contact Information
Health & Wellness Products Catalog	Solutran	1-833-845-8798, TTY 711 8am-8pm: 7 Days Oct-Mar; M-F Apr-Sept www.HealthyBenefitsPlus.com/HWP
Personal Emergency Response System	Philips Lifeline	1-855-596-7612, TTY 711 8 a.m. - 8:30 p.m. ET, Monday - Friday; 10 a.m - 4 p.m. ET, Saturday www.lifeline.philips.com/UHCMedicare
Fitness Membership	Renew Active™	1-866-550-4736, TTY 711 8 a.m. - 8 p.m. local time, 7 days a week www.UHCRenewActive.com
Virtual Medical Visits	American Well/Wellmed	1-866-550-4736, TTY 711 8 a.m. - 8 p.m. local time, 7 days a week www.amwell.com or if you are an existing Wellmed patient, contact your provider to access virtual visits. Not all medical conditions can be treated through virtual visits. The virtual doctor will identify if you need to see an in-person doctor for treatment.



Plans are insured through UnitedHealthcare Insurance Company or one of its affiliated companies, a Medicare Advantage organization with a Medicare contract and a Medicare approved Part D sponsor. Enrollment in these plans depends on the plan’s contract renewal with Medicare.